

FirstNet

Enterprise Voice Services



Enterprise Voice Solutions

FirstNet can offer customers a comprehensive portfolio of voice services, to suit each business, ranging from hosted PBX services to on-premise voice solutions, VoIP solutions and number porting. You can rest assured that FirstNet will recommend the solution that best fits your business.

Our Hosted PBX service offers a cost effective and flexible approach to delivering voice services into your environment, with minimal capital expenses required. Built on Mitel technology, our hosted PBX offers a feature rich telephone system that is intuitive and customisable.

FirstNet's Enterprise WAN solutions will enable customers to implement an on-premise PABX solution, that can be procured via FirstNet and setup to connect to voice services on any of our preferred partners. Our Enterprise WAN designs are also able to integrate into your existing PABX and our voice specialists will consult with customers on the best options and how to meet business requirements.

As official resellers of all the major service providers we are able to offer clients voice solutions that deliver competitive call rates, monthly savings, as well as carrier grade quality calls. Voice carrier services can be provisioned from the FirstNet data centre or at customer premises.

VOIP (Voice over IP)

VOIP uses the latest IP technology to provide high quality voice transmission services. You can combine voice and data transfer over the same data or internet line.

SIP (Session Initiation Protocol)

SIP is a communications protocol that is widely used for managing multimedia communication sessions such as voice and video calls between endpoints. It governs establishment, termination and other essential elements of a call. SIP trunks are the physical connections that connect your phone system to the outside world.

Powered by:



Features

- Choose from Hosted or on-premise solutions
- Flexible and scalable
- Telco agnostic voice services
- Carrier Quality
- Geographical Number porting
- Support & Monitoring
- TMS services available
- SIP, BRI, PRI, or VOIP

Business Benefits

- Network is easily scalable
- End-to-end voice quality
- best value in the market
- 10-digit geographic numbering in line with ICASA's national numbering plan
- Call rates for local, regional and national fixed lines, on- or off-net, and mobile

Geographic Number Portability

Don't lose the substantial investment you've already made in getting your business number out there.

Geographic Number Portability allows you to keep your number.



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Hosted Lync

Unified Email Management

Hosted Exchange

Hosted Sharepoint

Hosted BES



Work is what you do, not where you are



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