

Cloud · Microsoft 365 Backup, powered by Druva

Microsoft keeps 365 running. We make sure you can get your data back.

Recycle bins and native retention are time-limited. They are not a backup. FirstNet backs up your Microsoft 365 data to an independent copy, so ransomware or a rogue deletion cannot take it with them.

Minutes

to restore one email or file

Hours

to restore a full user mailbox and OneDrive

Hours to 2 days

for a SharePoint site or Team, depending on size

No caps

unlimited backup storage per protected user

Sound familiar?

- You assume Microsoft backs up your data (it keeps the service running, not your history)
- Deleted items only stay recoverable for a limited time
- Ransomware or a rogue admin could reach your tenant data
- Leavers' mailboxes must be kept for POPIA, audit and legal needs
- Nobody has tested a full restore

Shared responsibility. Microsoft keeps the service running. You are responsible for recovery and long-term retention.

What we protect, and two ways to run it

What we protect

Backed up as configured for your tenant. Microsoft 365 data only; servers and other applications are scoped separately.
Exchange Online · OneDrive · SharePoint Online · Teams · Microsoft 365 Groups · Public Folders · Entra ID

Microsoft 365 Backup SELF-SERVICE

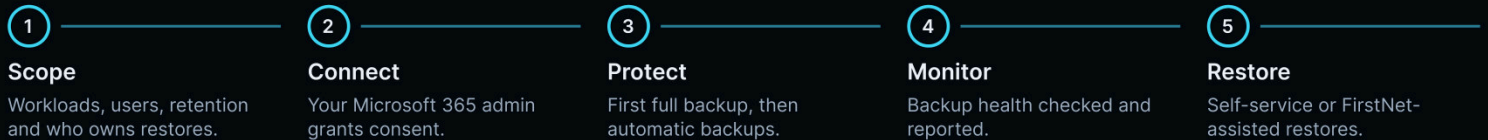
Priced per protected user. Ask for a quote.
Independent backup of every workload · Unlimited storage · Self-service restore in the Druva console · FirstNet restores on request

Fully Managed HANDS-OFF

Priced per protected user. Ask for a quote.
Everything in Microsoft 365 Backup · FirstNet monitors your backups · Backup health reporting · FirstNet assists with restores

Restore times are directional, not an SLA. Actual time depends on data volume, Microsoft throttling and connectivity.

What FirstNet does for you



Why it works

- ✓ **Independent, air-gapped, immutable.** A separate copy on Druva's cloud platform, isolated from your tenant.
- ✓ **No storage caps. No hardware.** Nothing to buy, install or size.
- ✓ **Retention for audit and legal needs.** Preserved User backup keeps leavers' data to support POPIA, audit and legal requirements.
- ✓ **One accountable South African provider,** ISO 27001 and ISO 9001 certified, with local support.

Getting started

- 1 Book a 30-minute Restore Readiness workshop.** We confirm your top restore scenario and the retention you need.
- 2 Agree who owns restores** today, and see your gaps.
- 3 Get a quote** for Microsoft 365 Backup or Fully Managed.

What we will need from you: a Microsoft 365 administrator in your tenant to grant consent.

Let's elevate your data protection.

Book a 30-minute Restore Readiness workshop with your FirstNet account team.

firstnet.co.za →

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Subject to FirstNet's standard terms. Retention, data-residency and recovery-time requirements are confirmed during scoping. Onboarding requires a Microsoft 365 administrator in your tenant to grant consent. Druva is a trademark of its owner. All other names belong to their respective owners.